# Shengfan He

515-708-3401

#### **EDUCATION**

INDIANA UNIVERSITY | BLOOMINGTON, IN AUG 2014

MAY 2016 M.S. Human Computer Interaction Design (HCI/d)

SOUTH CHINA UNIV. OF TECHNOLOTY | GUANGZHOU, CHINA AUG 2011 JUN 2014

M.E. Industrial Design

NANCHANG INSTITUTE OF TECHNOLOGY | NANCHANG, CHINA AUG 2006

JUN 2010 B.E. Mechanical Engineering

#### **EXPERIENCE**

SALESFORCE.COM | NEW YORK, NY **JUL 2016** PRESENT .

User Experience Designer

Work on Salesforce Marketing Cloud product interaction design and adopt Salesforce Lightning Design System on Marketing Cloud.

## **SKILLS**

**UCD** Methods Design Affinity Diagrams

Wireframing Illustrator Prototyping **Usability Testing** InDesign Storyboarding

Contextual Inquiry

Coding

Hands-on HTML/CSS JavaScript Model Making jQuery

C/C++

MUTUAL MOBILE INC | AUSTIN, TX JUN 2015 AUG 2015 UI/UX Design Intern

> Worked on the mobile & web redesign of BSXinsight wearable product. Updated the mobile experience and interface for athletes to use the wearable device based on the evaluation and feedback. Redesigned BSX website architecture to streamline the online purchasing user flow.

FEB 2014 AUG 2014 XIGUO.CC | GUANGZHOU, CHINA

*Product Designer (Co-founder)* 

Conducted user research on Chinese college students to define the App product functions. Designed the user experience and UI of the mobile App, and designed the visual system and off-line activities for branding.

### **RECOGNITIONS**

INTERNATIONAL CONFERENCE ON TANGIBLE AND EMBODIED **INTERACTION (TEI 2015)** Stanford University | JAN 2015 Design Challenge Exhibition

4TH CAR DESIGN AWARD CHINA Car Design News | APR 2013 Winner - Best Interior Design

THE CHALLENGE CUP Beihang University | NOV 2009 National 3rd Prize

MAY 2012 CHANGHONG-HONG KONG POLYU IXD LAB | HONG KONG JUL 2012

Interaction Design Intern

Conducted user research on the group of urban non-resident elderly, analyzed their urban living experience and the pain points, designed an SNS service for social workers to better assist those group of people regarding their life in a new city.

MAR 2011 AUG 2011 GLOBAL VEHICLE ARCHITECTURE | BEIJING, CHINA

Creative Designer

Worked on the new FAW SUV design project, contributed ideation sketches; designed new visual identity for SANY construction products.

MAY 2010 CHINESE ACADEMY OF SCIENCES | BEIJING, CHINA JAN 2011 Design Intern

> Conducted design research on human robot interaction, designed a novel service robot with unique interaction and industrial design.